ITRINEGY NE-ONE ENTERPRISE CUSTOMER FAQS



WHAT IS NE-ONE ENTERPRISE

NE-ONE Enterprise is the new name for INE Enterprise and INE Ultra and is now part of the NE-ONE Family of Network Emulators.

WHY DID ITRINEGY CHANGE THE NAME

Designed from the ground up for 'anyone' to use, the NE-ONE product range was launched in 2014 as a point-to-point Desktop Network Emulator. Its intuitive web GUI has allowed both network experts and network novices to quickly and easily create point-to-point test networks of varying complexity.

We wanted to bring the same ease-of-use and many other features of the NE-ONE, like the Network Scenario Builder, into the INE product range. It's for this reason that it made complete sense to have a single product family named NE-ONE with two editions, NE-ONE Professional and NE-ONE Enterprise.

SO HAVE YOU JUST ADDED A FEW NEW FEATURES TO NE-ONE AND BRANDED IT NE-ONE ENTERPRISE

No, quite the contrary. We've used more up-to-date web technologies that have allowed us to create a brand new NE-ONE web interface which is used by NE-ONE Enterprise and retains our ease of use core design principle. Later this year the same web GUI will be used for NE-ONE Professional too.

The Network Emulator engine is also brand new so that we can provide new features such as reports, analytics and a RESTful API.

WHAT NEW FEATURES ARE INCLUDED IN NE-ONE ENTERPRISE?

NE-ONE Enterprise includes everything that NE-ONE Professional has to offer and more!

NE-ONE Professional

Key Features

- Intelligent Web User Interface
- · Impairment Library
- Scenario Builder
- Graphs, Logging & Packet Capture
- Simple CLI/API
- Up to 20 Concurrent Network Links

NE-ONE Enterprise

- Intelligent Web User Interface
- Impairment Library
- · Scenario Builder
- · Graphs, Logging & Packet Capture
- Advanced CLI/API
- · Highly Scalable Architecture
- · Multi-user / Team Sharing
- · Soft Ports
- · Reports
- RESTful API / JavaScript Engine
- · Enterprise Management

NEW FEATURES CONT./

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Network Topologies

- Point-to-Point
- · Point-to-Point Dual Hop

NE-ONE Enterprise

- · Point-to-Point
- · Point-to-Point Dual Hop
- Hub and Spoke
- · Fully Meshed
- Cloud
- 1 Gbps to 40 Gbps

Bandwidth · 100 Mbps to 10 Gbps

DO I HAVE TO PAY FOR THE UPGRADE OR FOR ANY OF THE NEW FEATURES?

Existing INE systems that are covered under a current Support and Maintenance contract can upgrade for free. You'll have access to exactly the same features and licensed options as before plus all of the new features, some of which are now chargeable for new customers.

SO WHAT'S CHARGEABLE?

New NE-ONE Enterprise systems ordered from April 19, 2021 will have two changes:

- · Virtual Ports, now known as Soft Ports, are limited depending on the model.
- The CLI/API is now part of the Integration Pack which is a chargeable feature.

ARE PREVIOUS VERSIONS OF INE STILL SUPPORTED?

INE Version 9 is now end-of-life which means that new systems are shipped with NE-ONE Enterprise Version 2021.04. We will continue to provide support for INE Version 9 until April 30, 2022.

WHY THE CHANGE IN VERSION NUMBERS?

As with many other software companies we feel that it makes sense to move to version numbers that inform customers of the year and month when the version was released.

HOW DO I UPGRADE?

Upgrading from INE Version 9 is straightforward and the instructions, including how to migrate your existing scenarios and emulations, can be downloaded from our Support Site.

Customers running a version lower than 9 should contact their iTrinegy representative on how to upgrade.

IS IT AVAILABLE FOR VIRTUAL PLATFORMS?

Yes, NE-ONE Enterprise Version 2021.04 is certified Partner Ready for VMware's vSphere. NE-ONE Enterprise is also OpenStack Compatible and has proven compatibility to interact with OpenStack Powered Clouds that utilize the KVM hypervisor.

IS TRAINING AVAILABLE?

The new web GUI and online videos will make the NE-ONE Enterprise much easier to use. However, we recognize that your time is valuable and we have scheduled a number of short training webinars which will cover a number of topics. You can register at https://itrinegy.com/training-courses/. Don't worry if you're now reading this some months after the release as all of the webinars will be recorded.

WHEN IS IT AVAILABLE?

Now!



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